



OFFICE OF THE ATTORNEY GENERAL

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TECHNOLOGICAL CRIME ADVISORY BOARD

January 11, 2017 – 10:00 a.m.

Video Conferenced Between:

Attorney General's Office
Mock Courtroom
100 N. Carson Street
Carson City Nevada

Attorney General's Office
Sawyer Building, Room 4500
555 E. Washington Avenue
Las Vegas, Nevada

AGENDA

Please Note: The Technological Crime Advisory Board may: 1) take agenda items out of order; 2) combine two or more items for consideration; or 3) remove an item from the agenda or delay discussion related to an item at any time. Reasonable efforts will be made to assist and accommodate physically handicapped persons, who wish to attend this meeting. Please contact Patricia D. Cafferata, Technological Crime Advisory Board Executive Director, at (775) 684-1136 or pcafferata@ag.nv.gov in advance, so that arrangements can be made.

1. Call to order and Roll Call.
2. Attorney General Adam Laxalt's welcome and self-introduction of members.
3. Swearing in of new committee members, if any.
4. Public Comment. Discussion only. Action may not be taken on any matter brought up under this agenda item, until scheduled on the agenda of a future meeting for possible action.
5. Discussion for possible action to approve minutes of November 8, 2016 meeting. (Attachment One (1), Minutes from November 8, 2016 Meeting.)
6. EITS Division Administrator Shannon Rahming report on the December 1, 2016 Cyber Clinic and future plans for additional clinics.
7. Member Andrew Campbell to present information on the possibility of communication without digital means.

8. Discussion for possible action on 2017 goals:
 - a. Methods for Hispanic outreach to educate the community of identity theft,
 - b. Educating small businesses on how to protect them from cybersecurity,
 - c. Developing statewide PSAs and/or videos on cybersecurity and identity theft,
 - d. Discussion and possible action to include perhaps partnering with the UNR Nevada Cyber Club to produce the videos and to include discussion and possible action on funding sources for such videos and PSAs, and
 - e. Member suggestions for discussion. NRS 205A.060.3. (Attachment Two (2).)
 9. Announcement. Meetings in 2017 are tentatively set for 10 a.m. on April 5, July 19 and October 18.
 10. Public Comment. Discussion only. Action may not be taken on any matter brought up under this agenda item, until scheduled on the agenda of a future meeting for possible action.
 11. Adjournment.
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In accordance with NRS 241.020, this agenda was posted on or before January 6, 2017 online at: http://ag.nv.gov/About/Administration/Tech_Crime/2015_Mtgs/Tech_Crime_Meetings_2015/ and at the following locations:

- Office of the Attorney General, 100 N. Carson Street, Carson City, NV 89701
- Office of the Attorney General, 5450 Kietzke Lane, Suite 202, Reno, NV 89511
- Office of the Attorney General, Grant Sawyer Building, 555 E. Washington Ave., Las Vegas, NV 89101
- Legislative Building, 401 N. Carson Street, Carson City, NV 89701
- Capitol Building, 101 N. Carson Street, Carson City, NV 89701

Meeting materials may be requested from Patricia D. Cafferata, Technological Crime Advisory Board Executive Director, at (775) 684-1136 or pcafferata@ag.nv.gov, and obtained from the Office of the Attorney General at any of the first three (3) locations listed above.

Attachment One (1)

to

Technological Crime Advisory Board Agenda

January 11, 2017

Contents: Minutes of November 8, 2016 Meeting



OFFICE OF THE ATTORNEY GENERAL

Adam Paul Laxalt, *Attorney General*

100 North Carson Street
 Carson City, NV 89701
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MEETING MINUTES

Name of Organization: Technological Crime Advisory Board

Date and Time of Meeting: November 8, 2016, 1:30 p.m.

Place of Meeting: Video Conferenced Between:

Attorney General's Office
 Mock Courtroom
 100 N. Carson Street
 Carson City Nevada

Attorney General's Office
 Sawyer Building, Room 4500
 555 E. Washington Avenue
 Las Vegas, Nevada

Attendees:

Las Vegas:	Carson City:
<p><u>Members in Attendance:</u> David Burns (Sitting Proxy for Patrick Moers) Mark Lipparelli Matthew McCarthy Brian Spellacy</p> <p><u>Members Absent:</u> Edgar Flores Greg Weber</p> <p><u>Guests in Attendance:</u> Rod Swanson</p>	<p><u>Members in Attendance:</u> Adam Laxalt Tray Abney Jerry Baldrige Patricia Cafferata, Executive Director (Eric) Andrew Campbell Edward Grassia Shannon Rahmig</p> <p><u>Guests in Attendance:</u> James Elste</p>

- 1. Call to order and Roll Call.**
 Meeting called to order at 1:30 p.m., Patricia Cafferata called roll and confirmed there was a quorum present.
- 2. Attorney General Adam Laxalt's welcome and self-introduction of members.**
 Attorney General Adam Laxalt welcomed everyone to the meeting.
- 3. Public Comment. Discussion only. Action may not be taken on any matter brought up under this agenda item, until scheduled on the agenda of a future meeting for possible action.**
 No Public Comment.
- 4. Discussion for possible action to approve minutes of July 14, 2016 meeting.**

Attorney General Adam Laxalt asked for approval of the July 14, 2016 meeting minutes. Norman Richard “Tray” Abney moved to approve the minutes. Captain Jerry Baldrige seconded the motion, and the motion passed unanimously.

5. Presentation: “The Global Privacy Dynamics and Implications for Nevada.” Co-Director of the Cyber Security Center, UNR James Elste.

James Elste, Co-Director of the Cyber Security Center, University of Nevada, Reno (UNR), tendered a Power Point presentation on “The Global Privacy Dynamics and Implications for Nevada.” The presentation included the ever-changing definition of privacy and the relevance of including “the right to project one’s thoughts” within the definition of privacy. Elste stated that Nevada is ahead of the curb in relation to cyber-security providing examples of the adoption of the Senate Bill No. 227 in 2009 regarding the use of encryption later adapted as NRS 603A.215 and the 2015 expansion of the existing definition of “personal information” listed under NRS 603A.040 subsection 1. (e) including that “A user name, unique identifier or electronic mail address in combination with a password, access code or security question and answer that would permit access to an online account.” Elste continued his presentation providing details regarding the Nevada Cyber Club participation at the University of Nevada, Reno (UNR). He spoke about the Cyber Clinic events sponsored by the UNR Nevada Cyber Club that triage and diagnosis a person’s cyber awareness. Cyber Clinics provide specialized training to persons on how to protect a person’s identity, data, and devices from cyber threats. Elste explained the UNR Nevada Cyber Club provides a website as a prescription to a particular diagnosis instead of providing the actual answer, so the person “patient” can be provided with the tools and resources to become an educated consumer.

6. Discussion for possible action on providing training and education to the public and government agencies on prevention, detection, and investigation of technological crimes. NRS 205A.060.3.

a. Email Communications to your own organizations.

- i. Tray Abney, Reno-Sparks Chamber of Commerce, discussed utilizing email communication through the Chamber of Commerce to push out cyber awareness to small businesses. Most small businesses do not and cannot employ Information Technology staff. Abney posed the question how can the Technological Crime Advisory Board assist and inform small businesses regarding cyber awareness.
- ii. Laxalt asked if Abney’s concerns and suggestions needed to be addressed with a possible subcommittee. Laxalt asked that the Technological Crime Advisory Board members produce further suggestions regarding this discussion topic at the next meeting.

b. UNR to host Cyber Clinic for State of Nevada employees.

- i. Shannon Rahming asserted that the University of Nevada, Reno (UNR) will be hosting a Cyber Clinic event for the State of Nevada employees on December 1, 2016 to take place at the Governor's mansion. She asked for the endorsement of the Technological Crime Advisory Board; and suggested the possibility of opening up the event to the surrounding municipalities to promote cyber awareness and education.
- ii. Abney expressed the concern that most Chamber of Commerce members do not have the time to attend Chamber of Commerce events, let alone important community events. Abney asked how the Technological Crime Advisory Board could deliver information to Chamber of Commerce members by means of a video feed.
- iii. Laxalt asked if the committee could create a video.
- iv. Rahming remarked that Elste and the UNR Nevada Cyber Club already created a short video for the upcoming Cyber Clinic event in December.
- v. Elste suggested that the UNR Nevada Cyber Club could generate core information in order to provide tailored guidance to each applicable organization. Examples included providing information regarding:
 1. The Health Insurance Portability and Accountability Act (HIPPA) for the Department of Health and Human Services.
 2. Payment Card Industry (PCI) Security Standards Council (SSC) for the Chamber of Commerce.
- vi. Laxalt requested that Rahming provide a report on the December 1st Cyber Clinic event and experience at the next Technological Crime Advisory Board meeting.
- vii. Rahming agreed and informed the group of her plan to contact University of Nevada, Las Vegas (UNLV) to inquire about the possible implementation of Cyber Clinic events in Southern Nevada.

c. Possible weakness for a digital world dependency.

Eric Andrew Campbell introduced the concept of planning for the possibility of the lack of a digital world. Are people prepared to communicate and continue the functionality of their day without digital means? Laxalt requested more information regarding this discussion topic and the topic to be addressed at the next meeting.

d. Statewide Cybercrime Public Service Announcement (PSA).

Board members discussed the possibility of creating and broadcasting a statewide Public Service Announcement (PSA) tailored for cybercrime. Rahming suggested reaching out to the State Universities and Laxalt suggested contacting broadcasters to acquire more information regarding a statewide cybercrime PSA. Laxalt requested that Abney research using forfeiture funds as a means to possibly fund a cybercrime PSA project. Laxalt requested that further ideas, suggestions, and preparations for a statewide PSA be discussed at the next meeting.

e. Other Member Suggestions for Discussion topics will be addressed in the next agenda.

7. **Announcement.** Next meeting is set for January 11, 2017 at 10 a.m.
8. **Public Comment. Discussion only. Action may not be taken on any matter brought up under this agenda item, until scheduled on the agenda of a future meeting for possible action.**
No Public Comment.
9. **Adjournment.**
The meeting was adjourned at approximately 2:40 p.m.

Minutes respectfully submitted by Shelly M Green.

In accordance with NRS 241.020, this agenda was posted on or before November 2, 2016 online at: http://ag.nv.gov/About/Administration/Tech_Crime/2015_Mtgs/Tech_Crime_Meetings_2015/ and at the following locations:

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Attachment Two (2)

to

Technological Crime Advisory Board Agenda

January 11, 2017

Contents: Member Suggestions for Discussion

Attachment Two (2)
Member Suggestions for Discussion

Tray Abney:

Email Communications to your own organization.

Jerry Baldrige:

Create PSAs and flyers.

Andrew Campbell:

1. For school systems and online safety: the following website https://www.fbi.gov/news/stories/copy_of_fbi-safe-online-surfing-internet-challenge contains interactive grade specific (3rd-8th) activities and related to safe online searching.
2. Offer multi-lingual bookmarks at the local library (or 'hot-spots') for taking home on computer hacking, virus, and malware.
3. Recommend a general scan of one's own computer. Recommend downloading a free anti-virus or malware program.
4. Discuss adopting a state/nation policy to consider dependence of dual modes of (hard-copy records and digital) for educational, real-estate, medical, and financial records and other records. Nevada could stimulate the economy with industry for storing information behind thick walls in light of real threats by nature (solar flare) or deliberate (atmospheric) EMP.

Ed Grassia:

1. There are online resources available that can be linked to a state webpage (i.e. <https://www.dhs.gov/stopthinkconnect>), or we could create a Nevada owned site for this. Content could include downloadable documents, links to other resources, and short informational videos. If we went that route, the page could also contain links for reporting digital crimes to help address the issues below.
2. Facilitate cooperation between state, local and federal law enforcement agencies in detecting, investigating and prosecuting tech crimes. An Internet search indicates there may be some resources out there for information sharing that can be utilized without building a new environment. As is the case in many situations, data isn't the problem, but finding it, accessing it, organizing it, and getting it a usable format in a timely fashion can be.

Greg Weber:

1. One site that industry professionals regularly use is the United State Computer Emergency Readiness Team. <https://www.us-cert.gov/> provides a lot of information in regards to current security vulnerabilities and patches available to help resolve that IT professionals use to help mitigate security risks. For the general public, they have a page that provides much useful information to prevent and deal with a multitude of cyber threats from phishing, vulnerabilities, cyberbullying, social engineering, and related issues.
2. From <https://www.us-cert.gov/ncas/tips>, users can sign up to regularly receive updates via email or by subscribing to the RSS feed.
3. Knowledge of how to prevent becoming a victim of criminal cyber activity and identity theft is very important. Often times, when a crime has actually occurred, the window of opportunity for police to respond and/or recover losses is extremely narrow. Placing this information on State of Nevada websites (i.e. Attorney General – Bureau of Consumer Protection) could be help. Also making people aware of this type of information in community outreach events or communications (flyers, handouts) could be of value as well.