

NV VINE Survey

#1



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, April 01, 2017 8:45:05 PM
Last Modified: Saturday, April 01, 2017 8:46:59 PM
Time Spent: 00:01:53
IP Address: 96.19.117.6

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: **Very Easy**

Please rate your experience using www.vinelink.com to register for notifications: **Very Easy**

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? **Yes**

Was the information accurate? **Yes**

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? **Yes**

PAGE 4

Q5: Please choose the option that best describes you/your area of service: **Crime Victim**

PAGE 5

Q6: Why are you using the Nevada VINE service? **For my safety**

PAGE 6

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

Don't know

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

N/A

NV VINE Survey

#2

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Monday, April 03, 2017 2:06:53 AM
Last Modified: Monday, April 03, 2017 2:10:29 AM
Time Spent: 00:03:36
IP Address: 47.33.114.175

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Very Easy

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.) Respondent skipped this question

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? No

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Other

PAGE 5

Q6: Why are you using the Nevada VINE service? For the safety of a family member or friend

PAGE 6

NV VINE Survey

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

Respondent skipped this question

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

Respondent skipped this question

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

Respondent skipped this question

NV VINE Survey

#3

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Wednesday, April 05, 2017 11:26:17 AM
Last Modified: Wednesday, April 05, 2017 11:28:54 AM
Time Spent: 00:02:37
IP Address: 206.104.101.140

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Somewhat Easy

Please rate your experience using www.vinelink.com to register for notifications: Somewhat Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.) Respondent skipped this question

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? No

Was the information accurate? No

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? No

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Other

PAGE 5

Q6: Why are you using the Nevada VINE service? I just want to know

PAGE 6

NV VINE Survey

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a somewhat valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

Make sure info is accurate

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

Received notifications X's2 that were not accurate.

NV VINE Survey

#4

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Wednesday, April 05, 2017 6:46:53 PM
Last Modified: Wednesday, April 05, 2017 6:48:46 PM
Time Spent: 00:01:53
IP Address: 68.96.172.215

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Somewhat Easy

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.)

I forgot my pin. They didnt stop calling but its a good thing

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? Yes

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Crime Victim

PAGE 5

Q6: Why are you using the Nevada VINE service? For my safety

PAGE 6

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

I like to know when the offender is getting out. It will save my life.

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

n/a

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

Respondent skipped this question

NV VINE Survey

#5

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Wednesday, April 05, 2017 11:14:36 PM
Last Modified: Wednesday, April 05, 2017 11:16:51 PM
Time Spent: 00:02:15
IP Address: 97.120.209.147

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Very Easy

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.) Respondent skipped this question

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? No

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Other

PAGE 5

Q6: Why are you using the Nevada VINE service? Other

PAGE 6

NV VINE Survey

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

It's a good tool to find out when an inmate will get out, or where they have been moved to.

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

Respondent skipped this question

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

Respondent skipped this question

NV VINE Survey

#6

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Thursday, April 06, 2017 11:32:44 AM
Last Modified: Thursday, April 06, 2017 11:34:18 AM
Time Spent: 00:01:33
IP Address: 172.56.42.171

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: N/A

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.) *Respondent skipped this question*

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? Yes

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Other

PAGE 5

Q6: Why are you using the Nevada VINE service? I just want to know

PAGE 6

NV VINE Survey

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

N/A

NV VINE Survey

#7

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Monday, April 10, 2017 12:19:40 PM
Last Modified: Monday, April 10, 2017 12:21:58 PM
Time Spent: 00:02:18
IP Address: 64.173.194.69

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Somewhat Easy

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? No

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Crime Victim

PAGE 5

Q6: Why are you using the Nevada VINE service? For my safety

PAGE 6

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

N/A

NV VINE Survey

#8

INCOMPLETE



Collector: Web Link 1 (Web Link)
Started: Wednesday, April 12, 2017 7:31:48 PM
Last Modified: Wednesday, April 12, 2017 7:57:39 PM
Time Spent: 00:25:50
IP Address: 68.108.115.229

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Somewhat Difficult

Please rate your experience using www.vinelink.com to register for notifications: Neither Easy nor Difficult

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.) *Respondent skipped this question*

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? N/A

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? No

PAGE 4

Q5: Please choose the option that best describes you/your area of service: *Respondent skipped this question*

PAGE 5

Q6: Why are you using the Nevada VINE service? *Respondent skipped this question*

NV VINE Survey

PAGE 6

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

Respondent skipped this question

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

Respondent skipped this question

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

Respondent skipped this question

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

Respondent skipped this question

NV VINE Survey

#9

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 7:46:43 AM
Last Modified: Thursday, April 13, 2017 7:48:57 AM
Time Spent: 00:02:14
IP Address: 71.9.239.31

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Very Easy

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? No

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Other

PAGE 5

Q6: Why are you using the Nevada VINE service? I just want to know

PAGE 6

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

I think this is a great service, thank you.

NV VINE Survey

#10

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Thursday, April 13, 2017 9:32:07 AM
Last Modified: Thursday, April 13, 2017 9:35:33 AM
Time Spent: 00:03:25
IP Address: 76.246.42.71

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Very Easy

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.)

n/a

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? Yes

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Other

PAGE 5

Q6: Why are you using the Nevada VINE service? Other

PAGE 6

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

n/a

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

n/a

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

n/a

NV VINE Survey

#11



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, April 16, 2017 3:11:16 PM
Last Modified: Sunday, April 16, 2017 3:12:47 PM
Time Spent: 00:01:30
IP Address: 96.55.213.178

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Very Easy

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.) Respondent skipped this question

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? No

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Crime Victim

PAGE 5

Q6: Why are you using the Nevada VINE service? For my safety

PAGE 6

NV VINE Survey

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

na

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

na

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

na

#12

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Monday, April 17, 2017 7:28:06 PM
Last Modified: Monday, April 17, 2017 7:29:45 PM
Time Spent: 00:01:39
IP Address: 75.42.22.220

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Very Easy

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.)

Na

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? No

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Other

PAGE 5

Q6: Why are you using the Nevada VINE service? I just want to know

PAGE 6

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

Nq

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

Na

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

Na

#13



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, April 19, 2017 12:08:50 AM
Last Modified: Wednesday, April 19, 2017 12:12:38 AM
Time Spent: 00:03:47
IP Address: 108.238.8.41

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: **Very Easy**

Please rate your experience using www.vinelink.com to register for notifications: **Very Easy**

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.) *Respondent skipped this question*

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? **Yes**

Was the information accurate? **Yes**

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? **Yes**

PAGE 4

Q5: Please choose the option that best describes you/your area of service: **Crime Victim**

PAGE 5

Q6: Why are you using the Nevada VINE service? **For the safety of a family member or friend**

PAGE 6

NV VINE Survey

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

I think it's a great service.

#14

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Wednesday, April 19, 2017 6:32:27 PM
Last Modified: Wednesday, April 19, 2017 6:35:42 PM
Time Spent: 00:03:15
IP Address: 174.26.87.32

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Very Easy

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.)

NA

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? Yes

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Crime Victim

PAGE 5

Q6: Why are you using the Nevada VINE service? For my safety

PAGE 6

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

I received timely notification for even a temporary move of the inmate. I appreciate that.

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

I received notification by email and home phone. I was out of town at the time. I received the same message 14 times by phone.

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

Respondent skipped this question

NV VINE Survey

#15

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Wednesday, April 19, 2017 6:59:12 PM
Last Modified: Wednesday, April 19, 2017 7:01:44 PM
Time Spent: 00:02:32
IP Address: 173.46.77.148

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: **Somewhat Easy**

Please rate your experience using www.vinelink.com to register for notifications: **Somewhat Easy**

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.) *Respondent skipped this question*

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? **Yes**

Was the information accurate? **Yes**

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? **No**

PAGE 4

Q5: Please choose the option that best describes you/your area of service: **Other**

PAGE 5

Q6: Why are you using the Nevada VINE service? **I just want to know**

PAGE 6

NV VINE Survey

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a somewhat valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

Your doing pretty good!

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

Respondent skipped this question

#16

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Thursday, April 20, 2017 12:45:28 PM
Last Modified: Thursday, April 20, 2017 12:52:14 PM
Time Spent: 00:06:45
IP Address: 75.140.60.138

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: N/A

Please rate your experience using www.vinelink.com to register for notifications: Somewhat Difficult

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.)

Hi, Thank you for providing this service. The only difficulty, if you can call it that, is that it isn't made clear you can register for multiple ways to contact. eg, phone, email, alt phone.

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? Yes

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Crime Victim

PAGE 5

Q6: Why are you using the Nevada VINE service? For my safety

PAGE 6

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

I wish I could have been notified the day of the transfer and not the day after. Honestly, I'm so grateful this is around. The creep who robbed my home lives right down the street. I definitely want to know when he gets out. What I didn't know until today, doing other searches, is he has robbed other people. I think this whole service works well!

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

When I received a call from my mobile and I didn't know a phone number in 502-213-2798 area code I didn't pick up. It went to my voicemail. I can't hit the option 2 or any options while I'm listening to a recorded message. It has to be a live phone call. That is a huge drawback.

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

Maybe you should notify people that the calls will come from Louisville KY 502-213-2798. My comment earlier about where the call came from was a mistake.

NV VINE Survey

#17

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Friday, April 21, 2017 4:49:34 PM
Last Modified: Friday, April 21, 2017 4:51:19 PM
Time Spent: 00:01:44
IP Address: 99.252.156.195

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: N/A

Please rate your experience using www.vinelink.com to register for notifications: Somewhat Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.) Respondent skipped this question

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? No

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Other

PAGE 5

Q6: Why are you using the Nevada VINE service? I just want to know

PAGE 6

NV VINE Survey

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a somewhat valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

N/A

NV VINE Survey

#18

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Saturday, April 22, 2017 11:49:47 PM
Last Modified: Saturday, April 22, 2017 11:51:39 PM
Time Spent: 00:01:52
IP Address: 66.87.114.131

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Somewhat Easy

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.) Respondent skipped this question

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? Yes

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Crime Victim

PAGE 5

Q6: Why are you using the Nevada VINE service? For the safety of a family member or friend

PAGE 6

NV VINE Survey

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

Quicker alert...not 3 days later

NV VINE Survey

#19

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Tuesday, April 25, 2017 10:35:40 PM
Last Modified: Tuesday, April 25, 2017 10:38:07 PM
Time Spent: 00:02:26
IP Address: 172.56.41.70

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Very Difficult

Please rate your experience using www.vinelink.com to register for notifications: Very Difficult

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.) Respondent skipped this question

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? Yes

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Respondent skipped this question

PAGE 5

Q6: Why are you using the Nevada VINE service? For my safety

PAGE 6

NV VINE Survey

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

N/a

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

M/a

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

N/a

NV VINE Survey

#20

COMPLETE



Collector: Web Link 1 (Web Link)
Started: Sunday, April 30, 2017 6:03:33 PM
Last Modified: Sunday, April 30, 2017 6:07:31 PM
Time Spent: 00:03:57
IP Address: 24.253.41.129

PAGE 1

Q1: Please rate your experience registering for the VINE service:

Please rate your experience using the VINE toll-free number to register for notifications: Very Easy

Please rate your experience using www.vinelink.com to register for notifications: Very Easy

Q2: If you experienced any difficulty registering with Nevada VINE, please describe it below: (Enter "N/A" if you do not wish to comment.)

thank you "N/A"

PAGE 2

Q3: If you received notification from Nevada VINE regarding an offender:

Was the information received timely? Yes

Was the information accurate? Yes

PAGE 3

Q4: Would you prefer to receive notifications via text messaging if the option was available? Yes

PAGE 4

Q5: Please choose the option that best describes you/your area of service: Other

PAGE 5

Q6: Why are you using the Nevada VINE service? Other

PAGE 6

Q7: How valuable do you think the VINE service is to crime victims and concerned citizens?

I think VINE is a very valuable service

PAGE 7

Q8: Please tell us about aspects of the service that you think are working well: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 8

Q9: Please tell us how we can improve the VINE service: (Enter "N/A" if you do not wish to comment.)

N/A

PAGE 9

Q10: Other comments/suggestions: (Enter "N/A" if you do not wish to comment.)

N/A