

If you have questions about how your claim is being handled www.nvbar.org for a private attorney or Nevada Attorney for Injured Workers at NAIW@naix.gov

To File a Complaint: Injured Worker http://dirweb.state.nv.us/WCS/wcs.htm

OR

Division of Insurance: http://doi.state.nv.gov

Additional Resources: Office of the Governor Consumer Health Assistance—1-888-333-1597 govcha.state.nv.us

For additional questions : wcshelp@business.nv.gov

Workers' Compensation Section South (702) 486-9080

Workers' Compensation Section North (775) 684-7270

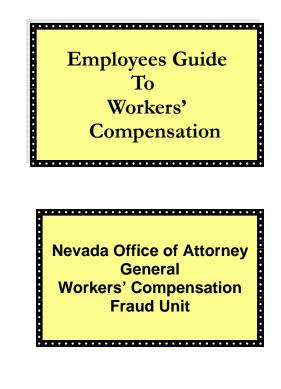
Report Suspected Fraud Hotline: 1-800-266-8688



Carson City Office: 100 North Carson Street Carson City, Nevada 89701-4717 (775) 684-1100 Fax - (775) 684-1108

Reno Office: 5420 Kietzke Lane Suite 202 Reno, Nevada 89511 (775) 688-1818

Las Vegas Office: Grant Sawyer Bldg. 555 E. Washington Ave Suite 3900 Las Vegas, Nevada 89101 (702) 486-3420 Fax - (702) 486-3768







### Workers' Compensation Fraud Unit

The Workers' Compensation Fraud Unit is responsible for the investigation of allegations related to claimant, employer, and provider fraud on behalf of the state and self-insured employers. This unit is also generally responsible for the investigation of any fraud related to the administration of workers' compensation.

#### Workers' Compensation Fraud Hotline: 1-800-266-8688

The Workers' Compensation Fraud Unit prosecutes all criminal violations pursuant to **NRS 616D**. These cases involve either employers who fail to obtain workers' compensation coverage for their employees or employees who submit fraudulent workers' compensation claims.

### FREQUENTLY ASKED QUESTIONS

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What is workers' compensation? Workers compensation is a no-fault insurance program in the State of Nevada paid for by the employer.

It provides benefits to employees who are injured on the job and protection for employers who have provided coverage at the time of the injury.

I was injured at work, what do I do now? In the event of an injury, go to the nearest Emergency Room for treatment. Immediately notify your employer or supervisor of the injury and ask your employer or supervisor for a Form C-1.

**How do I file a workers' compensation claim?** You must fill out a Form C-4,the employees claim for compensation report of initial treatment which will be provided by the medical provider at the time of treatment.

What type of injury is covered by workers' compensation insurance? The injury must have happened in the course and scope of the injured workers' employment.

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Can I go to any physician of my choosing? NO. You must go to an authorized medical provider who is a member of the panel of treating physicians and chiropractors. To determine who is an authorized provider, ask your employer or check Form D-1. A poster "*Brief Description of your Rights and Benefits*" should be posted at your workplace. For less serious injuries, you should seek treatment from an authorized medical provider chosen from your employer's MCO, HMO, or preferred provider list. In the event of a serious injury, you should go directly to the nearest emergency room for treatment. What do I do if my employer does not have workers' compensation insurance? Seek medical treatment and complete a Form C-4 but tell medical staff that your employer may not have workers' coverage. WCS will investigate. To report workers' compensation fraud call:

Workers' Compensation Fraud Hotline 1-800-266-8688

Can my employer fire me because I was injured at work?

**NO.** While Nevada is an employment-at-will state, which means an employee may be terminated at anytime, the termination may not be as a result of an injury or filing a workers' compensation claim.

### Are illegal immigrant workers covered under workers' compensation?

**YES.** According to **NRS 616A.105**, employee means any person in the service of an employer.

## Are there maximum and minimum levels of compensation?

Maximum disability benefit is 66 2/3% of the Employees average monthly wage. There is no minimum payment for disability.

How do I determine who is handling my claim? You can visit the direct link to the coverage verification service: Search by employers' name. http://dirweb.state.nv.us/WCS/cvs.htm

# Can my employer refuse to let me file a workers' compensation claim?

**NO.** Only the employer's insurer can accept or deny a claim for compensation.

# What types of benefits may injured employees be entitled to?

- Medical treatment
- Lost time compensation (TTD/TPD)
- Permanent or Partial Disability
- Vocational Rehabilitation
- Dependent's payments in the event of death; and
- Other claims-related benefits or
- Expenses (i.e. mileage)