



OFFICE OF THE ATTORNEY GENERAL

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MEETING MINUTES

Name of Organization: Technological Crimes Advisory Board

Date and Time of Meeting: February 28, 2018 at 10:00 a.m.

Place of Meeting: Video Conferenced Between:

Attorney General's Office
 Mock Courtroom
 100 N. Carson Street
 Carson City, Nevada

Attorney General's Office
 Sawyer Building, Room 4500
 555 E. Washington Avenue
 Las Vegas, Nevada

Attendees:

Las Vegas:	Carson City:
<p><u>Members in Attendance:</u> Jacob Cinco, U.S. Secret Service Deputy Chief Christopher Darcy, LVMPD Senator Moises "Mo" Dennis Assemblywoman Sandra Jauregui Robert Kopacz, Proxy for Bill Olsen, NV Energy Renato "Sonny" Vinuya, Nevada State Bank Greg Weber, Valley Bank of Nevada</p> <p><u>Guests in Attendance:</u> Monica Moazez, AGO</p>	<p><u>Members in Attendance:</u> Adam Laxalt, Attorney General, Chair Andrew Campbell, Churchill County School District Alan Cunningham, Washoe County School District Captain Greg Herrera, Washoe County Sheriff's Office Patricia Cafferata, Executive Director</p> <p><u>Members Absent:</u> Chris Lake, NV Hospital Association</p> <p><u>Guests in Attendance:</u> Catherine Krause, AGO Laura Tucker, AGO Greg Zunino, AGO Esmeralda Velazquez, AGO</p>

1. **Swearing in of new members.**
 AG Laxalt swore in Alan Cunningham, Christopher Darcy, Greg Herrera, and Sandra Jauregui.
2. **Call to Order and Roll Call.**
 Meeting called to order at 10:00 a.m. Roll call was taken by Marsha Landreth and a quorum was present.

3. Public Comment. Discussion only.

No public comment.

4. Welcome and self-introduction of Technological Crime Advisory Board members.

AG Laxalt welcomed everyone to the meeting, and members introduced themselves.

5. Approval of minutes of November 27, 2017 meeting. (Attachment One (1) - Minutes from November 27, 2017 Meeting). Discussion and for possible action.

AG Laxalt asked for approval of the November 27, 2017 meeting minutes. Alan Cunningham moved to approve the minutes. Greg Herrera seconded the motion, and the motion passed unanimously.

6. Presentation on PSAs. Discussion and for possible action. Monica Moazez, Communications Director; Laura Tucker, Deputy Attorney General; and Catherine Krause, IT Chief, AGO.

Monica Moazez reported on creating video presentations focused on cybersecurity and technology crime issues. Moazez stated that funding was available and the budget is \$10,000.00. A local public relations (PR) company, Brain Trust, have agreed to produce the videos. There will be three to four videos, each two-to-two and a-half-minutes-long. Moazez stated that they have reached out to several advisory board members to participate in making the videos. She will follow-up with them after this meeting. The focus of the videos will be on creating strong passwords, counterfeiting, skimmers and how they work; and on phishing.

Once the videos are produced, board members and participants can promote them to different organizations or schools. The videos will also be put on the AGO website and promoted through social media platforms, and sent to a list of local Nevada businesses. The idea is for some of the videos to be straightforward and some of them to be more of a documentary-style with focus on questions and answers. She plans to shoot the videos at one time, at one location, with the same individuals.

AG Laxalt asked for script input from the members for the next meeting. Assemblywoman Sandra Jauregui asked whether contact had been made with real victims, who would testify in some of the videos. Moazez expressed concern with obtaining cooperation of victims based on her past experience; Jauregui believes, however, that she may have some victims willing to participate.

Senator Moises Denis asked about shorter versions of the videos. His experience is that many media outlets will not run any public service announcement (PSA) longer than 30 seconds. Moazez explained that we were trying to keep the videos as short as possible and plans to cap them at two minutes. Denis has contacts at Nevada Broadcaster's Association who might be able to edit the videos at little or no cost. Cunningham suggested building the scripts in 30-second segments, so that the videos could be sent to TV stations and 30-second sections/excerpts could be easily broken out without additional costs. Moazez will look into it. We will submit scripts to the PR agency and learn what the productions will be. AG Laxalt asked that Moazez send a list to the group on the four topics, we intend to cover, so

that members can offer input on scripts or victims willing to participate. Scripts will be approved at the next meeting.

7. **Board proposed brochure on skimmers.** Laura Tucker, Deputy Attorney General and Monica Moarez, Communications Director, AGO. (*Attachment Two (2) – Skimmers Brochure*).

The information in the draft brochure was taken from a number of law enforcement sources, and the pictures are from the Henderson Police Department. This is a draft and comments are welcome. AG Laxalt commented that the pictures could use captions; Chris Darcy and Jacob Cinco both volunteered to match the photos and provide descriptions and incident response information.

Cunningham suggested that the blank space above the *Contact Us* section could be used to provide some short links. AG Laxalt asked who would be the appropriate contacts to have persons call to make a report regarding an incident. Darcy asked what our audience is for the brochure. Tucker stated that we intend to provide them at events and in our office lobbies. Darcy offered to place them in police stations in front lobbies. Moarez stated we would also make them downloadable on our website and offer them to banks, gas stations and other point-of-sale locations. Darcy asked whether they would be made available to business and licensing. Moarez stated that we will contact the Secretary of State's office and see if they are interested in carrying the brochure.

Andrew Campbell suggested a 3-point bullet of what to do for vendors, to check their credit report and list a few pointers, not just who to contact. AG Laxalt suggested taking our office contact information off the brochure so the brochure will contain a whole block for federal and/or local contact information. Cinco said that as far as Secret Service is concerned, he does not know what the FBI's policy is, but his agency does suggest contacting local law enforcement first. The standard procedure on skimmers is LVMPD's Financial Crimes Unit or local law enforcement to respond to a gas station or bank and get DNA and look for cameras. Darcy stated they conduct an initial investigation and depending on the level of magnitude and organization, sometimes they go with a federal scenario, and work with a federal prosecutor. They all work together, so they choose the best avenue to use for prosecution. Greg Herrera stated that in Washoe County they have the same setup in the north and handle things in the same fashion. AG Laxalt asked what percentage of gas station skimmers are one-off actors versus some larger multi-national criminal syndicate. Herrera stated they find with the gas station skimmers that there is a trail where they can typically track actors through northern California. They have been successful in prosecution because they have been able to get a couple of steps ahead of the perpetrators. They then identify them as they move along I-80 in northern Nevada on to Elko County. Usually the perpetrators are a unit – one family – not connected to a larger unit.

Robert Kopacz stated that when you look at the transfer (the buying of these devices), you can buy them on the dark web for a couple hundred dollars and then hand the information off to a larger group, but the larger group is not the people actually putting the skimmers in place. Darcy said it is a multi-level issue, and they are starting to see more and more organization in the enterprises in how they put these things together. Whether it is funding

gang or terrorism groups it is a big money maker for these groups. There are a lot of people involved, making it difficult to connect the dots, but they are connected. It is not one person setting up one skimmer in one place and keeping the money to themselves; it is usually part of a larger operation.

Cunningham said there are guys that put devices on the machines, guys that download the data, and guys that remake the cards and re-encode them onto pre-paid credit cards. So, there are multiple layers of actors. They can include Romanians, Cubans, and cross state lines. AG Laxalt asked if the law enforcement specialists can help us determine who the proper agencies and websites are to point businesses and victims to for information. The consensus was to proceed on the brochure and members were asked to submit their edits.

8. Meetings set for 2018 at 10 a.m. in the Attorney General's offices:

- May 10, 2018.
- August 15, 2018.
- November 14, 2018.

AG Laxalt requested that if anyone has any new topics to address at future meetings, please forward the information or topics to Patty Cafferata for coordination and addition to the agenda.

9. Public Comment. Discussion only.

No public comment.

10. Adjournment.

AG Laxalt moved to adjourn and Herrera seconded, and the motion passed unanimously. The meeting adjourned at approximately 10:45 a.m.

Minutes respectfully submitted by Marsha Landreth and Tarah Sanchez, Office of the Attorney General.