# Attachment Four (4) Committee on Domestic Violence Agenda February 23<sup>rd</sup>, 2017

Content: VINE Service Provider Flyer – NV



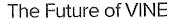
# Connect to Victims with VINE.

Join the VINE Service Provider Directory

# What is VINE?

VINE® (Victim Information and Notification Everyday) is a solution, developed by Appriss, that provides victims of crime with access to timely and reliable offender custody information.

Offering peace of mind, this service lets victims call a toll-free number, visit www.vinelink.com, or use the VINEmobile™ app to anonymously check on an offender's custody status. Victims can also register to receive automated notifications about changes in status via phone, email, or text. VINE is currently provided to victims as a free service in 48 states.



VINE has been serving victims since 1994. Since then, technology has advanced by leaps and bounds. With the prevalence of mobile application technology, there is a prime opportunity to enhance and modernize the current VINE service.

Beginning in Spring 2017, Appriss will be rolling out a greatly enhanced version of VINE in self-selected states. The new VINE will leverage technology to enhance the user experience and expand access to services for victims of crime.



# Reach More Victims with the VINE Service Provider Directory

Today, there is currently no central website or mobile application that lists services for all types of crime. Victims are vastly underserved. In fact, fewer than one in ten victims of serious violent crime receive assistance from a victim service agency. Appriss intends to positively impact this statistic by offering VINE users access to a national service provider directory within the VINE application.

By joining the VINE Service Provider Directory, your organization can connect to VINE users nationwide. VINE's reach is broad. In 2015: VINE users conducted >46M offender searches; VINE delivered >40M notifications; and >20M users accessed VINE from a desktop or mobile device.



# Join the VINE Service Provider Directory

Visit go.appriss.com/vineserviceprofilenv.html to be included in the directory.

# **Key Features**



# Guide Me to a Provider

A self-advocacy workflow will help victims find service providers according to their needs.



# Service Provider Directory

Directory participants can promote their services to VINE users nationwide.



# Reporting for Service Providers

Reporting and analytics tools will provide operational and grant support.



#### **Confidential User Accounts**

Confidential user accounts will allow for better access to services for victims.



#### Offender Watch List

Victims will be able to save offenders to a personalized 'Watch List'.



#### Interactive Voice Response

Callers will be able to search for offenders using advanced voice and keypad technology.

# The following screenshots depict some key features that will be available in the new version of VINE.

# Victims can select a service provider by the type(s) of services they provide. Single State of Service Provider Who haps with Children's Sorvice Provider Children's Sorvice Provider

Service Provider Search

#### Service Provider Profile

Victims can view provider profiles for information such as description, location, phone numbers, and website.



#### Contacts

Users can save preferred service providers to 'Contacts' so they don't have to search for them over and over again.



#### News

Share your organization's news, events, and updates with VINE users using the 'News' feature.



# VINE Service Provider Directory FAQs

# Who is participating in the directory?

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National, regional and local service providers will be participating in the directory.

# How do we join the directory?

To request inclusion in the VINE Service Provider Directory, organizations need to complete the online VINE Service Provider Profile form. The form can be accessed at go.appriss.com/vineserviceprofilenv.html.

# How much does it cost to join the directory?

There is no cost for service providers to participate in the VINE Service Provider Directory.

#### How much work is required once we join?

Service providers are responsible for maintaining the accuracy of their profile information and will have the ability to select which features they want to utilize to connect with victims.

Questions? If you have additional questions regarding VINE, please contact info@appriss.com.

